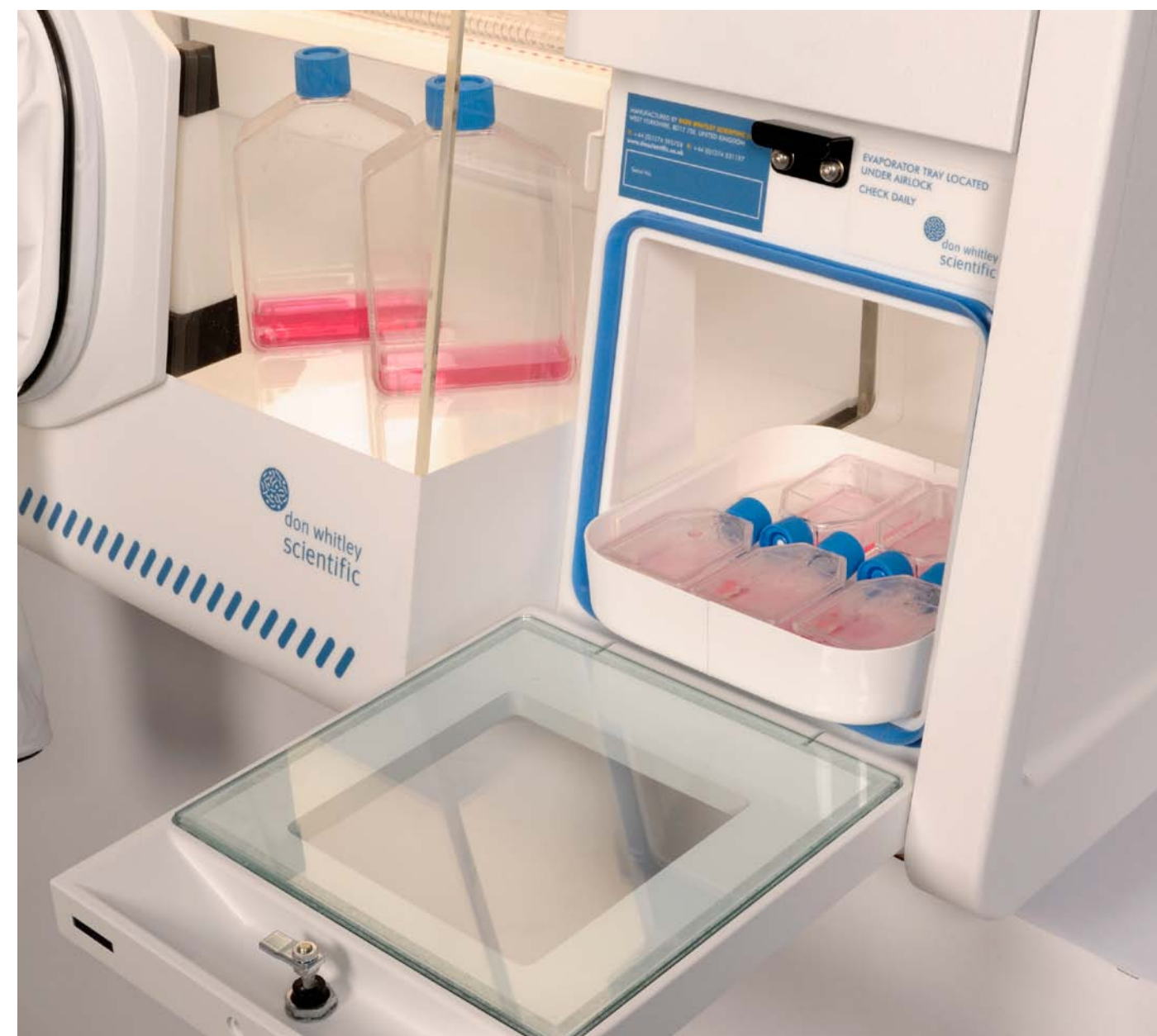


Service Contract Overview / Don Whitley Scientific



Services Covered By Don Whitley Scientific

PREVENTATIVE MAINTENANCE	FULLY COMPREHENSIVE	PREMIUM
One service visit per year		●
Two service visits per year	●	
Replacement of all the routine service parts ie. seals	●	●
Cleaning and setting of mechanical devices	●	●
Software updates (when applicable)	●	●
Cleaning and setting of the electrical and electronic devices (sensors, motors...)	●	●
Testing	●	●
CORRECTIVE MAINTENANCE	FULLY COMPREHENSIVE	PREMIUM
Unlimited breakdown visits including 100% discount on labour and parts	●	
Maximum of 2 breakdown visits including parts. Any further breakdowns will be charged at our standard rate		●
Free loan of equipment (subject to availability) should it be necessary to return yours to the factory	●	
Priority Service Line	●	●
Weekend and Public Holiday Cover	●	
MULTI-PRODUCT DISCOUNT (Available on Exclusive contracts only)	FULLY COMPREHENSIVE	PREMIUM
2 products = 5% discount / 3-5 products = 10% discount / 6+ products = 15% discount	●	
CONTACT DETAILS		
Don Whitley Scientific Limited - Victoria Works, Victoria Street, Bingley, West Yorkshire, BD16 2NH Tel: 01274 595728 Email: service@dwsscientific.co.uk		



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UKAS TEMPERATURE CALIBRATION / VALIDATION

If you wish to consider UKAS accreditation for temperature calibration and validation, we can help. Please contact us for a no obligation quotation on 01274 595728 or email us at service@dwsscientific.co.uk