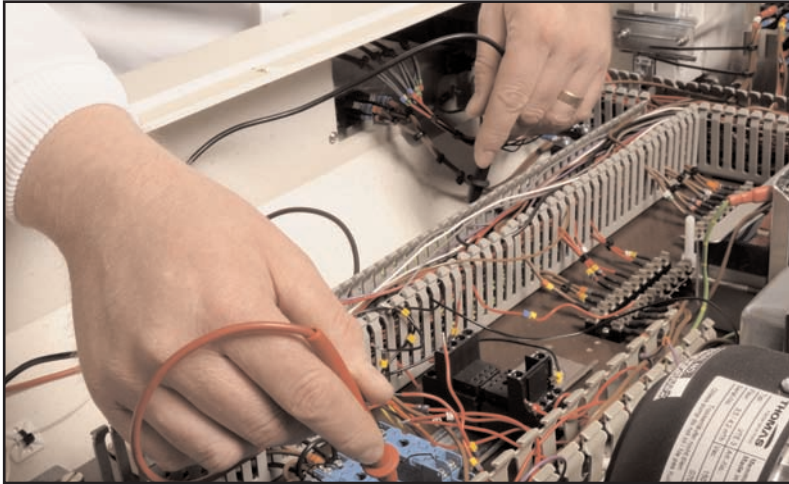




don whitley  
scientific

excellence in microbiology

## Service & Accreditation



If you need to be sure your laboratory equipment is working 24 hours a day, 7 days a week then a service contract is essential. Appropriate, affordable after-sales care can be as important as your initial equipment purchase. Don Whitley Scientific has devised a service contract to give you peace of mind and maximise the lifetime potential of your capital equipment.

At Don Whitley Scientific we operate a nationwide team of highly experienced staff to respond promptly to your servicing or repair requirements. With different types of maintenance contract at different pricing levels on offer, there is one that will suit your particular needs.

Don Whitley Scientific is accredited to ISO/IEC 17025:2005 for calibration activities.

**Nationwide service cover provided by our highly trained engineers who carry extensive stocks of spare parts**

- Anaerobic workstations
- Autoclaves
- Colony counters
- Gravimetric diluters
- Media preparators
- Microaerobic workstations
- Monitoring systems
- Pourer-stackers
- Spiral platers
- Stomachers and blenders
- Vacuum sources

**Calibration and validation of autoclaves, media preparators and time/temperature controlled processes to the requirements of UKAS**



INVESTOR IN PEOPLE



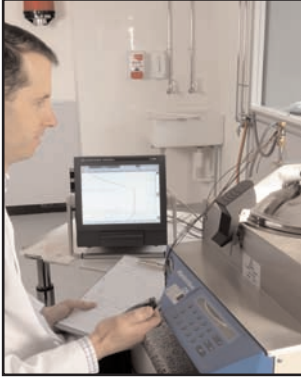
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[www.dwscientific.co.uk](http://www.dwscientific.co.uk)

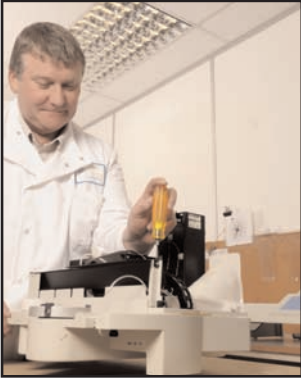
## Calibration and Validation



We can also offer a UKAS calibration/validation service for heat sterilisation equipment and temperature controlled processes. The technical expertise employed within Don Whitley Scientific for designing and manufacturing our own microbiology equipment provides an ideal background for our UKAS-approved calibration engineers.

## Additional Services

Our philosophy of providing total laboratory equipment solutions wherever possible helps to avoid expensive call outs and project delays. We are often able to schedule routine servicing and calibration/validation work to be undertaken during the same visit to save you time, money and unnecessary disruption.



“We have dealt extensively with Don Whitley Scientific for many years and have several pieces of their equipment. The quality of service we receive is excellent. The administrative and engineering staff are always helpful and obliging.”

*Darren Furniss, The University of Nottingham*

## So who is your service engineer?

Just log on to our website at [www.dwscientific.co.uk/service](http://www.dwscientific.co.uk/service) and look up your engineer. Enter your postcode and you will have access to a picture and profile of the service engineer covering your particular area.

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